

For Peace Of Mind...



M & M
Roofing, Siding & Windows

Serving homeowners since 1983

Dear Future Client,

Thank you for considering M&M Roofing, Siding, & Windows for your upcoming home improvement project. At M&M, we realize that for most American families, their home is their largest investment. For that reason, it is important to protect that investment by choosing a contractor who will be around as long as their warranty, someone that exhibits integrity and credibility in their manner of doing business.

As you know, we offer a wide array of home improvement services including **Roofing, Painting, Gutters, James Hardie & Vinyl Siding installation, as well as Replacement Windows.**

M&M Roofing, Siding, & Windows is a local, family owned business that we started in **1983**. That gives us a tremendous amount of experience in home improvement construction with over **50,000 completed contracts**. Along with our longevity, our dedication to doing business the right way also equips us to survive the volatile economic climate of Texas. We are one of the largest accounts for the two leading roofing and siding material suppliers in Texas, which gives us access to beneficial pricing, and when a storm does occur, access to critical materials. In short, we are a very stable and solvent company that is here to serve your needs for the long run.

We are fully insured. As members in good standing with the Better Business Bureau, and with a high ranking on Angie's List, you can be certain we stand behind our work. Our dedication to excellence is expressed in the quality of our workmanship, and is confirmed by the referrals from our many satisfied customers.

Our service professionals are knowledgeable in the latest materials and accessories pertaining to your specific needs. They will gladly help you make selections that are appropriate for your project, sense of style, and your budget.

Enclosed, you will find a copy of our labor warranty, letters of recommendation from previous customers, trade references, and certifications from the manufacturers of the products we use attesting to our experience. Also enclosed in the back of this folder is literature from the manufacturers of the finest materials available for your project.

Be certain to compare our merits with those of our competitors before deciding on your home improvement contractor. Let us help you arrive at the desired results from this project!

I welcome your questions and comments. Feel free to call me or any member of my staff if we can be of further assistance.

Regards,

Douglas L. Moncure
President

210-822-6070 – San Antonio
512-219-1242 – Austin
512-392-1708 – San Marcos

Serving Texas & Louisiana Since 1983
1656 Townhurst Dr., Ste D
Houston, TX 77043

Houston – 713-880-8210
Nederland – 409-727-8327
Lake Charles – 337-436-7151

Toll Free 1-800-352-3933
www.mmroofsiding.com info@mmroofsiding.com

About Your M&M Roofing, Siding, & Windows Service Professional

Travis is a native Texan, whose love for the San Antonio began when he first visited when he was 6. Between the Alamo, the Riverwalk, and the amazing food, how could he not?



Travis' history with M&M started when he was in high school. That's when he first met Doug Moncure, the owner of M&M. Travis started working in the office in June 2004, while finishing up his finance degree at the University of Houston. He decided to stay on to help homeowners improve and protect their homes once he graduated. In that time, he has served thousands of homeowners throughout Texas and Louisiana, helping to protect and enhance the appearance of their homes. Providing guidance and quality work is what he is here for. After all, his nickname is "The Texan Roofer".

For several years, he was the area manager of the Beaumont & Lake Charles offices, and today is the area manager for our San Antonio branch.

Not only does M&M Roofing, Siding, & Windows hold several industry certifications (GAF Master Elite Contractor, Certainteed ShingleMaster Contractor, Owens Corning Preferred Contractor, James Hardie Elite Preferred Remodeler, Mastic Preferred Contractor, etc), but Travis himself has personally has been recognized by GAF, Certainteed as a Master Shingle Applicator-Wizard (yes, there is such a thing), and Simonton Windows as a Preferred Installer.

All this makes Travis "The Texan Roofer" Diekmann the resource to trust when it comes to guidance to protect and enjoy your home.



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Please use the following checklist to compare M&M Roofing, Siding, & Windows to our competitors.

	M&M	Other	Other
Member of the Houston, Beaumont, Dallas, Lake Charles, Austin, San Antonio and San Marcos Better Business Bureaus	Yes	___	___
GAF Master Elite Contractor	Yes	___	___
Certainteed ShingleMaster Contractor	Yes	___	___
Owens Corning Preferred Contractor	Yes	___	___
James Hardie Elite Preferred Contractor	Yes	___	___
Mastic Preferred Contractor	Yes	___	___
In business since 1983	Yes	___	___
Comprehensive Lifetime Labor Warranty (When Available)	Yes	___	___
Insured for your protection	Yes	___	___
Has extensive customer and trade references	Yes	___	___
Provide constant supervision	Yes	___	___
Personal inspection upon completion	Yes	___	___
No Money Down- Payment Upon Substantial Completion (In most cases)	Yes	___	___
Quite, efficient installation	Yes	___	___
Use same crews regularly (Not day labor)	Yes	___	___
Provide through cleanup upon completion	Yes	___	___

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Promotion Options

Synchrony Bank provides you with a variety of promotional financing offers designed to fit specific financial needs. The promotional options available to you are listed below. For additional disclosure information, please see the reverse side.



Reduced APR with Fixed Payments promotional options are great choices if you are looking for a lower APR with predetermined payments to allow you to fit the purchase into your budget. Synchrony Bank offers your contractor three of these promotional financing options to best fit your needs

Plan 600

● Reduced 9.99% APR and fixed monthly payments equal to 1.25% of promo purchase amount – Until Paid in Full ¹

● On purchases with your Synchrony Bank credit card. **\$29 account activation fee may apply.** Estimated payoff period 132 months. See reverse side for additional information.

Plan 604

● Reduced 7.99% APR and fixed monthly payments equal to 2.00% of promo purchase amount – Until Paid in Full ²

● On purchases with your Synchrony Bank credit card. **\$29 account activation fee may apply.** Estimated payoff period 61 months. See reverse side for additional information.

Plan 602

● Reduced 5.99% APR and fixed monthly payments equal to 3.00% of promo purchase amount – Until Paid in Full ³

● On purchases with your Synchrony Bank credit card. **\$29 account activation fee may apply.** Estimated payoff period 37 months. See reverse side for additional information.



Save your cash by deferring interest during the promotional period. The Deferred Interest promotional option is a great choice if you will have funds to pay the balance in full by the end of the promotional period.

Plan 605

● No Monthly Interest if Paid in Full Within 18 Months (Deferred Interest) ⁴

● On purchases with your Synchrony Bank credit card. Monthly interest will be charged to your account from the purchase date if the promotional purchase is not paid in full within 18 months. **\$29 account activation fee may apply.** Fixed monthly payments are required equal to 2.50% of the highest balance applicable to this promo purchase until paid in full. See reverse side for additional information.

Customer Signature: _____

Supporting Promotional Disclosures

¹ Offer applies only to purchases made with your Synchrony Bank Credit Card. Monthly interest will be charged on promo purchases from the purchase date at a reduced 9.99% APR, and fixed monthly payments are required equal to 1.25% of initial promo purchase amount until promo is paid in full. The fixed monthly payment will be rounded to the next highest whole dollar and may be higher than the minimum payment that would be required if the purchase was a non-promotional purchase. Regular account terms apply to non-promotional purchases. For new accounts: Purchase APR is 26.99%; Minimum Monthly Interest Charge is \$2. Account Activation Fee is \$29. Existing cardholders should see their credit card agreement for their applicable terms. Subject to credit approval.

² Offer applies only to purchases made with your Synchrony Bank Credit Card. Monthly interest will be charged on promo purchases from the purchase date at a reduced 7.99% APR, and fixed monthly payments are required equal to 2.00% of initial promo purchase amount until promo is paid in full. The fixed monthly payment will be rounded to the next highest whole dollar and may be higher than the minimum payment that would be required if the purchase was a non-promotional purchase. Regular account terms apply to non-promotional purchases. For new accounts: Purchase APR is 26.99%; Minimum Monthly Interest Charge is \$2. Account Activation Fee is \$29. Existing cardholders should see their credit card agreement for their applicable terms. Subject to credit approval.

³ Offer applies only to purchases made with your Synchrony Bank Credit Card. Monthly interest will be charged on promo purchases from the purchase date at a reduced 5.99% APR, and fixed monthly payments are required equal to 3.000% of initial promo purchase amount until promo is paid in full. The fixed monthly payment will be rounded to the next highest whole dollar and may be higher than the minimum payment that would be required if the purchase was a non-promotional purchase. Regular account terms apply to non-promotional purchases. For new accounts: Purchase APR is 26.99%; Minimum Monthly Interest Charge is \$2. Account Activation Fee is \$29. Existing cardholders should see their credit card agreement for their applicable terms. Subject to credit approval.

⁴ Offer applies only to purchases made with your Synchrony Bank Credit Card. No monthly interest will be charged on the promo purchase if you pay the promo purchase amount in full 18 Months. If you do not, monthly interest will be charged on the promo purchase from the purchase date. Fixed monthly payments are required equal to 2.50% of the highest balance applicable to this promo purchase until paid in full. The fixed monthly payment will be rounded to the next highest whole dollar and may be higher than the minimum payment that would be required if the purchase was a non-promotional purchase. Depending on purchase amount, promotion length and payment allocation the required minimum monthly payments may or may not pay off purchase by end of promotional period. Regular account terms apply to non-promotional purchases and, after promotion ends, to promotional purchases, except that the fixed monthly payment will continue to be required until the promo purchase is paid in full. For new accounts: Purchase APR is 26.99%; Minimum Monthly Interest Charge is \$2. Account Activation Fee is \$29. Existing cardholders should see their credit card agreement for their applicable terms. Subject to credit approval.

Referral Rewards Program

It's quite simple. Here's how it works:

Send your referrals to M&M Roofing, Siding, & Windows by text (832-606-9503) or email (info@mmroofsiding.com). It is important that you send their name, address, email address, cell phone number, and what service they are requiring so that we are able reach them and set an appointment. Also, send us your own contact information so that we can add you as their referral contact, as well as your address for us to send you the referral check!

We will contact your referral, and when our representative meets with them, confirms the home improvement service that is needed, and provides them a free, no obligation proposal for their project, we will send you **\$50!**

That's not all! When you refer us, make sure to tell them some of the things that you like most about our company, because if they use us for their project, once the project is completed and paid in full, we will send you an additional **bonus!**

Just how much can you earn?

Under \$1000	\$25
\$1000-\$4999	\$50
\$5000-\$9999	\$100
\$10,000-\$14,999	\$150
\$15,000-\$19,999	\$200
\$20,000-\$25,000+	\$250

And that's on top of the **\$50** for the appointment!

Remember, our service areas include **Houston, San Antonio, Austin, Beaumont, Lake Charles, Lafayette**, and all points in between, so make certain that you refer anyone you know in those areas. Also, don't forget to reach out to us about your own home improvement projects as well!

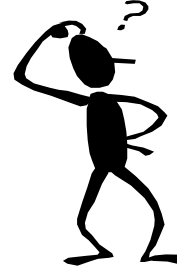
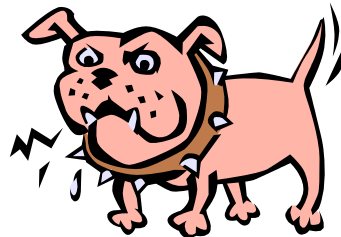
The sooner we schedule to see your referral, the sooner we can send you the rewards that you deserve, so start participating and sending us your referrals **today!**

Having the **STRONGEST** referral program in the home improvement industry is just one more example of how **M&M Roofing, Siding, & Windows** is...

A Different Kind of Contractor

The M&M Roofing, Siding, & Windows Referral Rewards Program runs April 13th, 2020 to December 31st, 2020. Program is only valid for new appointments set between April 13th, 2020 and December 31st, 2020, and projects completed and paid in full by March 31st, 2021.

Program is valid on the 1st service for the newly referred client. For subsequent services, client will be regarded as a previous client and rewards will not be offered.



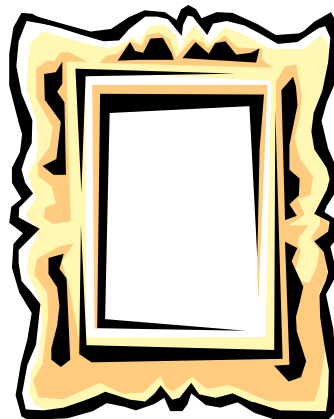
Before we start your new roof, the material will be delivered to your job site. We will need to know where to place the shingles, as the pallet will take up about a full car length in your driveway. Details are important to us as we do not want to block access to your driveway. The delivery will be made by our supplier and can arrive as early as 7:30 AM to 8:00 PM. *It will not be necessary for you to be home for this delivery!*

The start date of your installation will depend on two factors. **First: The weather conditions and second, completion of the previous job by your assigned crew.**

You are not required to be at home while your roof is being installed.

Your pet can affect the start of your new roof. Your pet loves you and will protect your home from strangers. Please inform us if you have an outside pet so that we can work out details so no one will be inconvenienced. Owners of an aggressive pet sometimes prefer to be at home to prevent problems. Please confirm your start date with us prior to taking time off from work.

Depending on the shingles that you ordered, you will notice several “bundles” or large packages that will be labeled differently. This is not a mistake. There are specific shingles we use for the starter course. It is nailed around the perimeter of the roof and acts as a protective seal against water. The ridge cap shingles are also packaged in different bundles.



If you have breakable knickknacks and items on shelves, please “roof proof” your home by removing them. The walls tend to vibrate from the hammering and your valuables could break. Crystals from the chandelier can be protected by placing a thick towel under the fixture. Pictures, china on shelves, decorative plates on ledges or walls, glass mirrors, antique clocks and heirlooms are just some of the items you will need to consider protecting.