

# For Peace Of Mind...



**M & M**  
Roofing, Siding & Windows

Serving homeowners since 1983

Dear Future Client,

Thank you for considering M&M Roofing, Siding, & Windows for your upcoming home improvement project. At M&M, we realize that for most American families, their home is their largest investment. For that reason, it is important to protect that investment by choosing a contractor who will be around as long as their warranty, someone that exhibits integrity and credibility in their manner of doing business.

As you know, we offer a wide array of home improvement services including **Roofing, Painting, Gutters, James Hardie & Vinyl Siding installation, as well as Replacement Windows.**

M&M Roofing, Siding, & Windows is a local, family owned business that we started in **1983**. That gives us a tremendous amount of experience in home improvement construction with over **50,000 completed contracts**. Along with our longevity, our dedication to doing business the right way also equips us to survive the volatile economic climate of Texas. We are one of the largest accounts for the two leading roofing and siding material suppliers in Texas, which gives us access to beneficial pricing, and when a storm does occur, access to critical materials. In short, we are a very stable and solvent company that is here to serve your needs for the long run.

We are fully insured. As members in good standing with the Better Business Bureau, and with a high ranking on Angie's List, you can be certain we stand behind our work. Our dedication to excellence is expressed in the quality of our workmanship, and is confirmed by the referrals from our many satisfied customers.

Our service professionals are knowledgeable in the latest materials and accessories pertaining to your specific needs. They will gladly help you make selections that are appropriate for your project, sense of style, and your budget.

Enclosed, you will find a copy of our labor warranty, letters of recommendation from previous customers, trade references, and certifications from the manufacturers of the products we use attesting to our experience. Also enclosed in the back of this folder is literature from the manufacturers of the finest materials available for your project.

Be certain to compare our merits with those of our competitors before deciding on your home improvement contractor. Let us help you arrive at the desired results from this project!

I welcome your questions and comments. Feel free to call me or any member of my staff if we can be of further assistance.

Regards,

Douglas L. Moncure  
President

210-822-6070 – San Antonio  
512-219-1242 – Austin  
512-392-1708 – San Marcos

Serving Texas & Louisiana Since 1983  
1656 Townhurst Dr., Ste D  
Houston, TX 77043

Houston – 713-880-8210  
Nederland – 409-727-8327  
Lake Charles – 337-436-7151

Toll Free 1-800-352-3933  
www.mmroofsiding.com info@mmroofsiding.com

## About Your M&M Roofing, Siding, & Windows Service Professional

Travis is a native Texan, whose love for the San Antonio began when he first visited when he was 6. Between the Alamo, the Riverwalk, and the amazing food, how could he not?



Travis' history with M&M started when he was in high school. That's when he first met Doug Moncure, the owner of M&M. Travis started working in the office in June 2004, while finishing up his finance degree at the University of Houston. He decided to stay on to help homeowners improve and protect their homes once he graduated. In that time, he has served thousands of homeowners throughout Texas and Louisiana, helping to protect and enhance the appearance of their homes. Providing guidance and quality work is what he is here for. After all, his nickname is "The Texan Roofer".

For several years, he was the area manager of the Beaumont & Lake Charles offices, and today is the area manager for our San Antonio branch.

Not only does M&M Roofing, Siding, & Windows hold several industry certifications (GAF Master Elite Contractor, Certainteed ShingleMaster Contractor, Owens Corning Preferred Contractor, James Hardie Elite Preferred Remodeler, Mastic Preferred Contractor, etc), but Travis himself has personally has been recognized by GAF, Certainteed as a Master Shingle Applicator-Wizard (yes, there is such a thing), and Simonton Windows as a Preferred Installer.

All this makes Travis "The Texan Roofer" Diekmann the resource to trust when it comes to guidance to protect and enjoy your home.



# M & M

## Roofing, Siding & Windows

Serving homeowners since 1983

Please use the following checklist to compare M&M Roofing, Siding, & Windows to our competitors.

|   | M&M | Other | Other |
|---|-----|-------|-------|
| Member of the Houston, Beaumont, Dallas, Lake Charles, Austin, San Antonio and San Marcos Better Business Bureaus | Yes | ___   | ___   |
| GAF Master Elite Contractor   | Yes | ___   | ___   |
| Certainteed ShingleMaster Contractor  | Yes | ___   | ___   |
| Owens Corning Preferred Contractor  | Yes | ___   | ___   |
| James Hardie Elite Preferred Contractor   | Yes | ___   | ___   |
| Mastic Preferred Contractor   | Yes | ___   | ___   |
| In business since 1983  | Yes | ___   | ___   |
| Comprehensive Lifetime Labor Warranty (When Available)  | Yes | ___   | ___   |
| Insured for your protection   | Yes | ___   | ___   |
| Has extensive customer and trade references   | Yes | ___   | ___   |
| Provide constant supervision  | Yes | ___   | ___   |
| Personal inspection upon completion   | Yes | ___   | ___   |
| No Money Down- Payment Upon Substantial Completion (In most cases)  | Yes | ___   | ___   |
| Quite, efficient installation   | Yes | ___   | ___   |
| Use same crews regularly (Not day labor)  | Yes | ___   | ___   |
| Provide through cleanup upon completion   | Yes | ___   | ___   |

210-822-6070 – San Antonio  
512-219-1242 – Austin  
512-392-1708 – San Marcos

Serving Texas & Louisiana Since 1983

1656 Townhurst Dr., Ste D  
Houston, TX 77043

Houston – 713-880-8210  
Nederland – 409-727-8327  
Lake Charles – 337-436-7151

Toll Free 1-800-352-3933

[www.mmroofsiding.com](http://www.mmroofsiding.com) [info@mmroofsiding.com](mailto:info@mmroofsiding.com)

# Promotion Options

Synchrony Bank provides you with a variety of promotional financing offers designed to fit specific financial needs. The promotional options available to you are listed below. For additional disclosure information, please see the reverse side.



Reduced APR with Fixed Payments promotional options are great choices if you are looking for a lower APR with predetermined payments to allow you to fit the purchase into your budget. Synchrony Bank offers your contractor three of these promotional financing options to best fit your needs

**Plan 600**

● Reduced 9.99% APR and fixed monthly payments equal to 1.25% of promo purchase amount – Until Paid in Full <sup>1</sup>

● On purchases with your Synchrony Bank credit card. **\$29 account activation fee may apply.** Estimated payoff period 132 months. See reverse side for additional information.

**Plan 604**

● Reduced 7.99% APR and fixed monthly payments equal to 2.00% of promo purchase amount – Until Paid in Full <sup>2</sup>

● On purchases with your Synchrony Bank credit card. **\$29 account activation fee may apply.** Estimated payoff period 61 months. See reverse side for additional information.

**Plan 602**

● Reduced 5.99% APR and fixed monthly payments equal to 3.00% of promo purchase amount – Until Paid in Full <sup>3</sup>

● On purchases with your Synchrony Bank credit card. **\$29 account activation fee may apply.** Estimated payoff period 37 months. See reverse side for additional information.



Save your cash by deferring interest during the promotional period. The Deferred Interest promotional option is a great choice if you will have funds to pay the balance in full by the end of the promotional period.

**Plan 605**

● No Monthly Interest if Paid in Full Within 18 Months (Deferred Interest) <sup>4</sup>

● On purchases with your Synchrony Bank credit card. Monthly interest will be charged to your account from the purchase date if the promotional purchase is not paid in full within 18 months. **\$29 account activation fee may apply.** Fixed monthly payments are required equal to 2.50% of the highest balance applicable to this promo purchase until paid in full. See reverse side for additional information.

Customer Signature: \_\_\_\_\_

## Supporting Promotional Disclosures

<sup>1</sup> Offer applies only to purchases made with your Synchrony Bank Credit Card. Monthly interest will be charged on promo purchases from the purchase date at a reduced 9.99% APR, and fixed monthly payments are required equal to 1.25% of initial promo purchase amount until promo is paid in full. The fixed monthly payment will be rounded to the next highest whole dollar and may be higher than the minimum payment that would be required if the purchase was a non-promotional purchase. Regular account terms apply to non-promotional purchases. For new accounts: Purchase APR is 26.99%; Minimum Monthly Interest Charge is \$2. Account Activation Fee is \$29. Existing cardholders should see their credit card agreement for their applicable terms. Subject to credit approval.

<sup>2</sup> Offer applies only to purchases made with your Synchrony Bank Credit Card. Monthly interest will be charged on promo purchases from the purchase date at a reduced 7.99% APR, and fixed monthly payments are required equal to 2.00% of initial promo purchase amount until promo is paid in full. The fixed monthly payment will be rounded to the next highest whole dollar and may be higher than the minimum payment that would be required if the purchase was a non-promotional purchase. Regular account terms apply to non-promotional purchases. For new accounts: Purchase APR is 26.99%; Minimum Monthly Interest Charge is \$2. Account Activation Fee is \$29. Existing cardholders should see their credit card agreement for their applicable terms. Subject to credit approval.

<sup>3</sup> Offer applies only to purchases made with your Synchrony Bank Credit Card. Monthly interest will be charged on promo purchases from the purchase date at a reduced 5.99% APR, and fixed monthly payments are required equal to 3.000% of initial promo purchase amount until promo is paid in full. The fixed monthly payment will be rounded to the next highest whole dollar and may be higher than the minimum payment that would be required if the purchase was a non-promotional purchase. Regular account terms apply to non-promotional purchases. For new accounts: Purchase APR is 26.99%; Minimum Monthly Interest Charge is \$2. Account Activation Fee is \$29. Existing cardholders should see their credit card agreement for their applicable terms. Subject to credit approval.

<sup>4</sup> Offer applies only to purchases made with your Synchrony Bank Credit Card. No monthly interest will be charged on the promo purchase if you pay the promo purchase amount in full 18 Months. If you do not, monthly interest will be charged on the promo purchase from the purchase date. Fixed monthly payments are required equal to 2.50% of the highest balance applicable to this promo purchase until paid in full. The fixed monthly payment will be rounded to the next highest whole dollar and may be higher than the minimum payment that would be required if the purchase was a non-promotional purchase. Depending on purchase amount, promotion length and payment allocation the required minimum monthly payments may or may not pay off purchase by end of promotional period. Regular account terms apply to non-promotional purchases and, after promotion ends, to promotional purchases, except that the fixed monthly payment will continue to be required until the promo purchase is paid in full. For new accounts: Purchase APR is 26.99%; Minimum Monthly Interest Charge is \$2. Account Activation Fee is \$29. Existing cardholders should see their credit card agreement for their applicable terms. Subject to credit approval.

## Referral Rewards Program

It's quite simple. Here's how it works:

Send your referrals to M&M Roofing, Siding, & Windows by text (832-606-9503) or email ([info@mmroofsiding.com](mailto:info@mmroofsiding.com)). It is important that you send their name, address, email address, cell phone number, and what service they are requiring so that we are able reach them and set an appointment. Also, send us your own contact information so that we can add you as their referral contact, as well as your address for us to send you the referral check!

We will contact your referral, and when our representative meets with them, confirms the home improvement service that is needed, and provides them a free, no obligation proposal for their project, we will send you **\$50!**

That's not all! When you refer us, make sure to tell them some of the things that you like most about our company, because if they use us for their project, once the project is completed and paid in full, we will send you an additional **bonus!**

Just how much can you earn?

|                           |              |
|---------------------------|--------------|
| <b>Under \$1000</b>       | <b>\$25</b>  |
| <b>\$1000-\$4999</b>      | <b>\$50</b>  |
| <b>\$5000-\$9999</b>      | <b>\$100</b> |
| <b>\$10,000-\$14,999</b>  | <b>\$150</b> |
| <b>\$15,000-\$19,999</b>  | <b>\$200</b> |
| <b>\$20,000-\$25,000+</b> | <b>\$250</b> |

And that's on top of the **\$50** for the appointment!

Remember, our service areas include **Houston, San Antonio, Austin, Beaumont, Lake Charles, Lafayette**, and all points in between, so make certain that you refer anyone you know in those areas. Also, don't forget to reach out to us about your own home improvement projects as well!

The sooner we schedule to see your referral, the sooner we can send you the rewards that you deserve, so start participating and sending us your referrals **today!**

Having the **STRONGEST** referral program in the home improvement industry is just one more example of how **M&M Roofing, Siding, & Windows** is...

## *A Different Kind of Contractor*

The M&M Roofing, Siding, & Windows Referral Rewards Program runs April 13<sup>th</sup>, 2020 to December 31<sup>st</sup>, 2020. Program is only valid for new appointments set between April 13<sup>th</sup>, 2020 and December 31<sup>st</sup>, 2020, and projects completed and paid in full by March 31<sup>st</sup>, 2021.

Program is valid on the 1<sup>st</sup> service for the newly referred client. For subsequent services, client will be regarded as a previous client and rewards will not be offered.



## M&M Roofing Siding & Windows

Houston, TX (Certified for TX)

Has achieved the exclusive status of Master Elite™ Weather Stopper™ Roofing Contractor for GAF, (Residential Roofing Products Division), North America's Largest Roofing Manufacturer.

Only 2 % of the roofing contractors in North America have achieved Master Elite™ status! Based on their uncompromising commitment to the highest standards in sales, services and installation, they have pledged to ensure that each customer receives their "best choice" in roofing and are authorized to offer the Weather Stopper™ Golden Pledge® Ltd. Warranty, Weather Stopper™ Silver Pledge® Ltd. Warranty and Weather Stopper™ System Plus Ltd. Warranty.

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GAF ID: 1003834

Valid Through: 02/2021

Member Since: 02/2008

Jim Schnepfer  
President and CEO, GAF

Bobby Fischer  
Vice President, Contractor Programs, GAF



## M&M Roofing Siding & Windows

Houston, TX (Certified for TX)

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Only 2 % of the roofing contractors in North America have achieved Master Elite™ status! Based on their uncompromising commitment to the highest standards in sales, services and installation, they have pledged to ensure that each customer receives their "best choice" in roofing and are authorized to offer the Weather Stopper™ Golden Pledge® Ltd. Warranty, Weather Stopper™ Silver Pledge® Ltd. Warranty and Weather Stopper™ System Plus Ltd. Warranty.

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GAF ID: 1003834

Valid Through: 02/2019

Member Since: 02/2008

A handwritten signature in blue ink, appearing to read 'Jim Schnepfer'.

Jim Schnepfer  
President and CEO, GAF

A handwritten signature in blue ink, appearing to read 'James R. Slauson'.

James R. Slauson  
Vice President, Certified Program & Services, GAF





CERTIFICATE OF ACHIEVEMENT

*This certifies that*

**Travis Diekmann**  
of **M&M Roofing Siding & Windows**

*has successfully completed the "2014-2015 Steep Slope Pro Field Guide Test"*

**Date: 12/27/19**

A handwritten signature in black ink, appearing to read "James Schnepfer".

James Schnepfer  
President and Chief Executive Officer  
GAF

A handwritten signature in black ink, appearing to read "Jason Joplin".

Jason Joplin  
Program Manager of the Center for the  
Advancement of Roofing Excellence





## CERTIFICATE OF ACHIEVEMENT

*This certifies that*

# Travis Diekmann

of **M&M Roofing Co**

*has successfully completed the "2014-2015 Steep Slope Pro Field Guide Test"*

**Date: 12/26/17**

A handwritten signature in black ink, appearing to read "James Schnepfer".

James Schnepfer  
President and Chief Executive Officer  
GAF

A handwritten signature in black ink, appearing to read "Jason Joplin".

Jason Joplin  
Program Manager of the Center for the  
Advancement of Roofing Excellence





## CERTIFICATE OF ACHIEVEMENT

This Certifies that

**Travis Diekmann**  
of **M&M Roofing**

has successfully completed the "GAF 2017 Houston Kickoff"

*Date: 2/8/2017*

*CARE Learning Unit(s): 4*

A handwritten signature in black ink that reads "Jim Slauson".

Jim Slauson, Vice President  
Certified Contractor Program & Services  
and  
Center for the Advancement of Roofing Excellence

CARE is sponsored by:



*"Excellence is a journey, not a destination"*



## CERTIFICATE OF ACHIEVEMENT

*This certifies that*

**Travis Lee Diekmann**  
of **M & M Roofing Company Inc**

*has successfully completed "2009 TruSlate Pro Field Guide Test"*

**Date: 08/10/12**

A handwritten signature in black ink, appearing to read "Rob B Tafaro".

Robert B. Tafaro  
President & CEO  
GAF

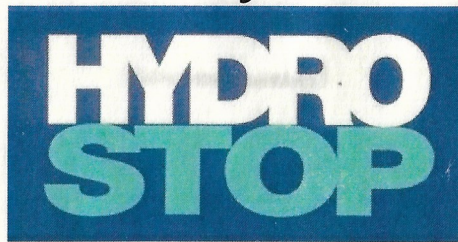
A handwritten signature in black ink, appearing to read "Chris Mooney".

Chris Mooney  
Director of the Center for the Advancement of Roofing  
Excellence, Director of Customer Training



# Certificate of Training

By



On

*PremiumCoat Waterproofing System  
BarrierGuard Waterproofing System  
FlexCoat Waterproofing System  
ClearGuard Plus Waterproofing System*

**Travis Diekmann**

*Has successfully completed the one day course of training provided by  
Quest Construction Products, LLC in Austin, Texas on*

*May 3, 2012*

*This Certificate is valid for two years from the above date*

A handwritten signature in black ink, appearing to read "Perry J. Smith III".

---

Perry J. Smith III

Marketing & Technical Coordinator

This is to certify that

# M & M Roofing Siding & Windows

is hereby recognized as a ShingleMaster™ and therefore can offer the CertainTeed SureStart™ PLUS 3-STAR and 4-STAR Coverage warranty extensions.



**This company has achieved ShingleMaster™ status by employing a Shingle Quality Specialist™ and a Master Shingle Applicator™ qualified workforce or by attending a ShingleMaster™ Credential Course, and having at least one person qualified as a Master Shingle Applicator™.**

The Master Shingle Applicator™ qualification is based on the CertainTeed Shingle Applicator's Manual test, which includes the complex requirements and recommendations for the installation of a high-quality shingle roof system. The ShingleMaster Credential Course covers CertainTeed roofing products, application standards, shingle technology and quality.

A ShingleMaster™ since:

**2013**

**CertainTeed**  
SAINT-GOBAIN

**Valid through January 31, 2021**

  
**Jay B. Butch**

Director, Contractor Programs

CertainTeed

# Master Shingle Applicator™ Wizard

This is to certify that

## Travis Diekmann

has earned the title of CertainTeed Master Shingle Applicator™ Wizard having passed both the *CertainTeed Shingle Applicator's Manual* test and the very challenging *Wizard* test on the first attempt.

*The Wizard test is optional. It is therefore only attempted by a small group of dedicated individuals. This certificate is rare and prestigious.*

Both tests are based on the *CertainTeed Shingle Applicator's Manual*. This publication discusses the complex requirements and recommendations for the installation of a high-quality shingle roof system. Renewal is required every two years by examining the updated information contained in the current edition of the *Shingle Applicator's Manual*.

Topics covered include the specific installation instructions for CertainTeed shingles, workmanship, estimating, roof ventilation,

shingle underlayment,  
flashing specifications,  
and more.



Tom Smith  
PRESIDENT, CERTAINTEED ROOFING

Valid through Aug 3, 2020

**CertainTeed**  
SAINT-GOBAIN

CertainTeed

# Shingle Quality Specialist™

This is to certify that

## Travis Diekmann

has earned the title of **CertainTeed Shingle Quality Specialist™**  
having successfully passed the **CertainTeed Shingle Technology Manual test.**



The Shingle Technology Manual test is a challenging series of questions on current manufacturing technology and related subjects, discussing complex shingle technology and quality. This program provides a comprehensive overview of asphalt shingles, from product components and design features, to price considerations and warranty provisions.

**Tom Smith**  
President, CertainTeed Roofing  
**PERMANENT**

Valid through \_\_\_\_\_

**CertainTeed**  
SAINT-GOBAIN



CertainTeed

# Flintlastic Application Specialist™

This is to certify that

## Travis Diekmann

is hereby recognized as a CertainTeed Flintlastic Application Specialist™  
having passed the FAS test in the *CertainTeed Flintlastic Application Handbook*.

The FAS test is based on the *CertainTeed Flintlastic Application Handbook*. This publication discusses the complex requirements and recommendations for the installation of modified bitumen roof systems.



A handwritten signature in black ink that reads "Tom Smith".

**Tom Smith**  
President, CertainTeed Roofing



# PREFERRED CONTRACTOR

THIS CERTIFIES THAT

*McLM Roofing Co*

NAME

*1656 Townhurst Drive, Suite D, Houston, Texas 77043*

ADDRESS

*October 2018*

MEMBER SINCE

*226896*

ID NUMBER

HAS BEEN APPROVED BY OWENS CORNING TO BE A PREFERRED CONTRACTOR

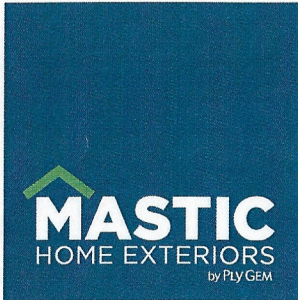
- Has met the standards set forth by Owens Corning
- Is licensed and insured as required by state and local laws
- Provides the highest-quality products and customer service
- Has been in business two years under current business name

JASON LEWINSKI  
CONTRACTOR SERVICES LEADER

*October 2018*

DATE





# CERTIFICATE of RECOGNITION

M & M Roofing, Siding and Windows

COMPANY

has successfully demonstrated the abilities  
of a MASTIC PREFERRED CONTRACTOR.



A handwritten signature in black ink, consisting of stylized initials and a long horizontal stroke extending to the right.

SIGNATURE

4/27/10

DATE



Dear Contractor Alliance™ Program Member,

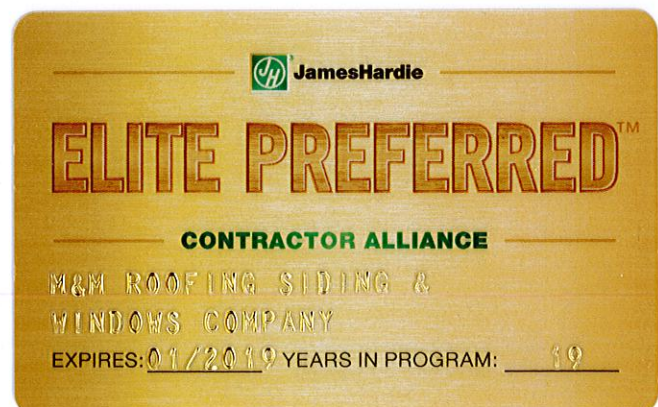
We are excited to welcome you to the highest level of the Contractor Alliance Program – Elite Preferred Contractor! Thank you for your continued dedication to James Hardie Building Products and the Contractor Alliance Program over the years. As an Elite Preferred Contractor, you're entitled to an entirely new (differentiated) set of benefits that can be used to help fuel your business.

Enclosed is your new Contractor Alliance Program Elite Preferred Contractor Loyalty Card. Showcase it with pride. It's our pleasure to call you Elite Preferred, and we expect the program elevation further differentiates your company within the industry.

For more information about the Elite Preferred membership tier and its rewards, email us at [repairandremodel@jameshardie.com](mailto:repairandremodel@jameshardie.com) or 888-959-9615.

Sincerely,

The James Hardie Repair & Remodel Team  
#1 Return on Investment, 9 Years in a Row – *Remodeling* magazine's Cost vs. Value Report



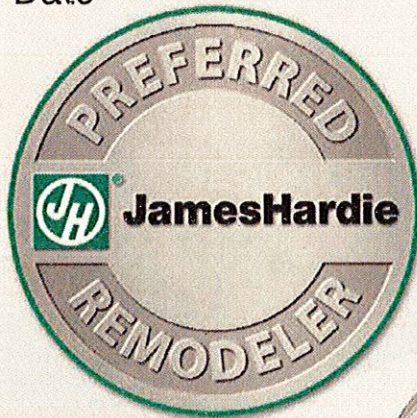
CONTACT US  
[HardieAlliance.com](http://HardieAlliance.com)  
888-959-9615

# James Hardie Preferred Remodeler


This signifies that M&M Roofing and Siding  
is a James Hardie Preferred Remodeler for 2014-2015

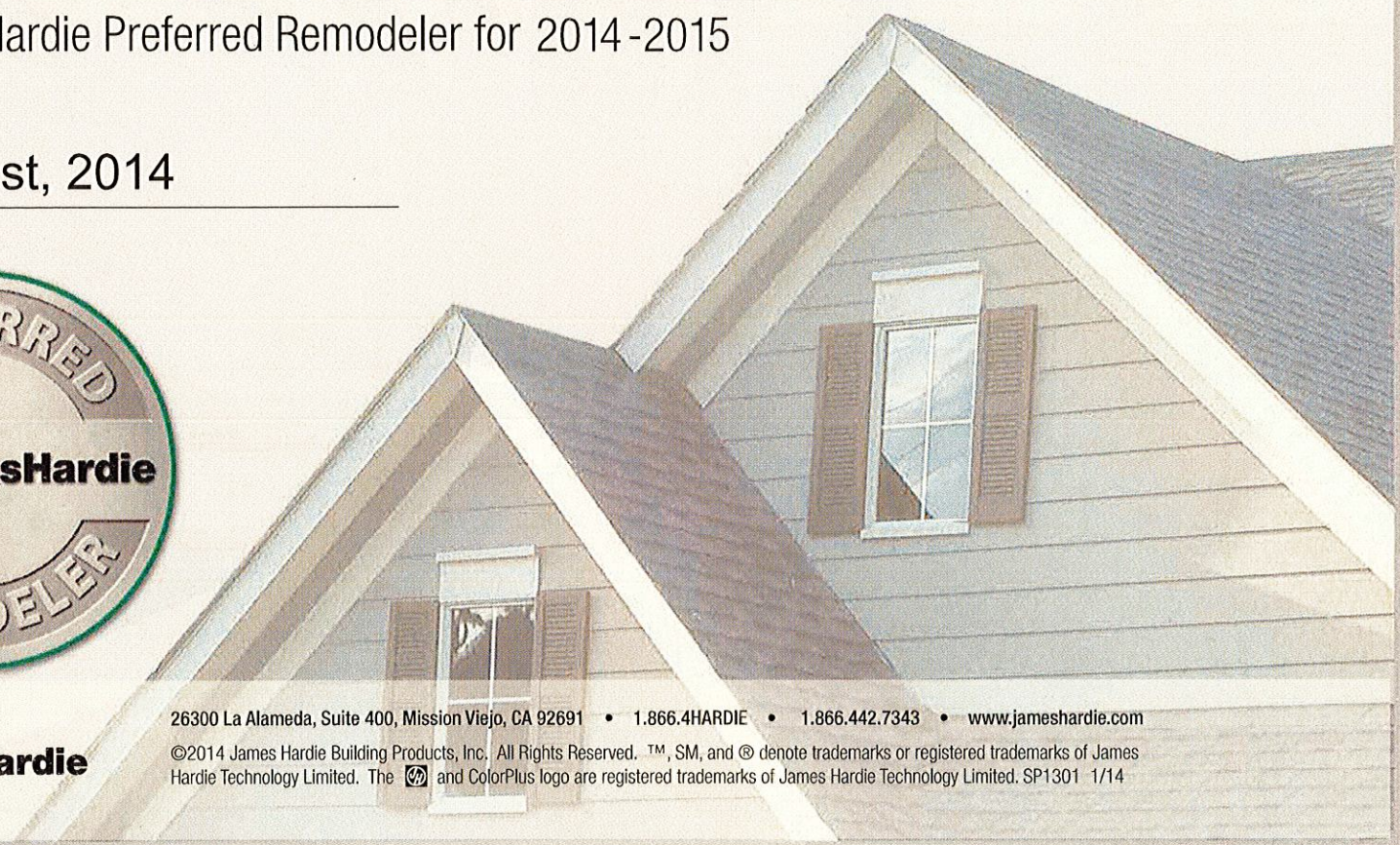
January 1st, 2014

Date



26300 La Alameda, Suite 400, Mission Viejo, CA 92691 • 1.866.4HARDIE • 1.866.442.7343 • [www.jameshardie.com](http://www.jameshardie.com)

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CertainTeed  
Certificate of Completion  
BUILDING SOLUTIONS®

EDUCATION & DEVELOPMENT PROGRAM

This certifies that

**Travis Diekmann**

has earned the distinction of “Building Solutions Specialist” by successfully completing the following CertainTeed Education and Development Programs in the areas of Product Knowledge and/or Installation Instruction.

**WeatherBoards**

**Restoration Millwork**

**CertainTeed Vinyl Siding    CertaWrap**

**July 2012**

*Eric Nilsson*

ERIC NILSSON  
Vice President,  
Corporate Marketing

DATE ISSUED

**CertainTeed**  
SAINT-GOBAIN

# MASTER CRAFTSMAN

C E R T I F I C A T E   O F   C O M P L E T I O N

**Travis Diekmann**

Name

has demonstrated the skills and knowledge necessary to complete the

**WeatherBoards FiberCement**

Course name

**Jul '12**

Date

*Mark A. Pugh*

Signature

**CertainTeed** 

Quality made certain. Satisfaction guaranteed.™

# MASTER CRAFTSMAN

C E R T I F I C A T E   O F   C O M P L E T I O N

**Travis Diekmann**

\_\_\_\_\_  
Name

has demonstrated the skills and knowledge necessary to complete the

CertainTeed & Wolverine Vinyl Siding Master Craftsman Test

**Jul '12**

\_\_\_\_\_  
Date

*Mark A. Rglus*

\_\_\_\_\_  
VP/General Manager

Signature

**CertainTeed**   
Quality made certain. Satisfaction guaranteed.™

**Wolverine**<sup>®</sup>  
 **SIDING SYSTEMS**



# MASTER CRAFTSMAN

C E R T I F I C A T E   O F   C O M P L E T I O N

**Travis Diekmann**

\_\_\_\_\_  
Name

has demonstrated the skills and knowledge necessary to complete the

CertainTeed Restoration Millwork Master Craftsman Test

**Jul '12**

\_\_\_\_\_  
Date

*Mark A. Ryland*

\_\_\_\_\_  
VP/General Manager

Signature

**CertainTeed**   
*Quality made certain. Satisfaction guaranteed.™*

**CertainTeed**  
**RESTORATION MILLWORK®**  
Exterior Trim

# MASTER CRAFTSMAN

C E R T I F I C A T E   O F   C O M P L E T I O N

**Travis Diekmann**

Name

has demonstrated the skills and knowledge necessary to complete the

**CertaWrap Master Craftsman**

Course name

**Jul '12**

Date

*Mark A. Ryzko*

Signature

**CertainTeed** 

Quality made certain. Satisfaction guaranteed.™

# CERTIFICATE OF COMPLETION

THIS CERTIFIES THAT  
**Travis Diekmann**

NAME

HAS SUCCESSFULLY COMPLETED TRAINING  
REQUIREMENTS TO BECOME A

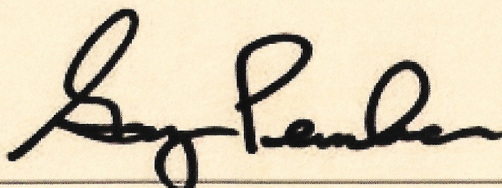
**SIMONTON WINDOWS®**  
**PREFERRED INSTALLER**

NOVEMBER 21, 2013

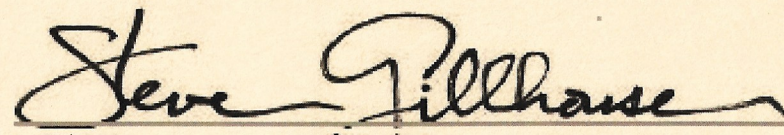
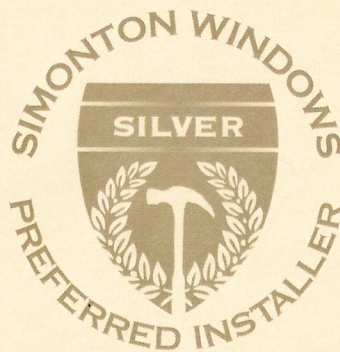
Cypress, Texas

ON THIS DATE

DISTRIBUTOR



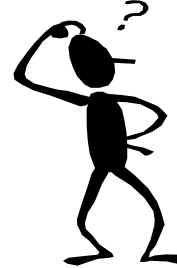
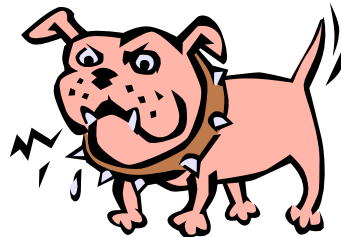
GARY PEMBER  
VICE PRESIDENT—MARKETING



Steve Gillhouse  
Vice President Sales East Region



As a Simonton Preferred Installer ("Installer"), you are an independent contractor who has participated in certain training opportunities through Simonton, but are not an employee or agent of Simonton Windows. Simonton Windows is not responsible for installation or any other work performed by you or your company. All questions from homeowners about installation services and the professional experience of Installers should be addressed directly with you. When evaluating constructors, we recommend homeowners seek an installer that: is State licensed, insured, abides by all building codes, provides references to homeowners who have used the installer for similar installation projects in the past, and warrants their installation work.



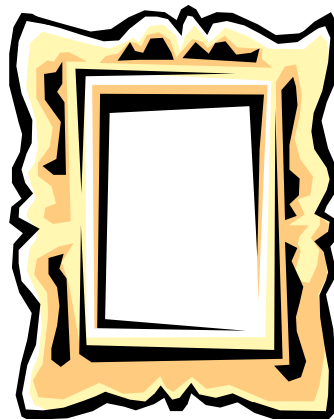
**B**efore we start your new roof, the material will be delivered to your job site. We will need to know where to place the shingles, as the pallet will take up about a full car length in your driveway. Details are important to us as we do not want to block access to your driveway. The delivery will be made by our supplier and can arrive as early as 7:30 AM to 8:00 PM. *It will not be necessary for you to be home for this delivery!*

The start date of your installation will depend on two factors. **First: The weather conditions and second, completion of the previous job by your assigned crew.**

*You are not required to be at home while your roof is being installed.*

**Y**our pet can affect the start of your new roof. Your pet loves you and will protect your home from strangers. Please inform us if you have an outside pet so that we can work out details so no one will be inconvenienced. Owners of an aggressive pet sometimes prefer to be at home to prevent problems. Please confirm your start date with us prior to taking time off from work.

**D**epending on the shingles that you ordered, you will notice several “bundles” or large packages that will be labeled differently. This is not a mistake. There are specific shingles we use for the starter course. It is nailed around the perimeter of the roof and acts as a protective seal against water. The ridge cap shingles are also packaged in different bundles.



**I**f you have breakable knickknacks and items on shelves, please “roof proof” your home by removing them. The walls tend to vibrate from the hammering and your valuables could break. Crystals from the chandelier can be protected by placing a thick towel under the fixture. Pictures, china on shelves, decorative plates on ledges or walls, glass mirrors, antique clocks and heirlooms are just some of the items you will need to consider protecting.